Relief and Recovery Assistance Guide

BOULDER COUNTY FLOOD

September 2013
PURPOSE

The purpose of this Relief and Recovery Guide is to connect Colorado residents affected by the Boulder County Flood 2013 with disaster assistance and information. The Guide lists information on many programs and agencies. Updates and verification are continuously being made to this document. Updates are available at [http://www.211colorado.org](http://www.211colorado.org).

The Guide is arranged in sections based on needs and the types of services provided. Where applicable, there are tables arranged to show resources available within the county and statewide. Phone numbers and specific information regarding service eligibility, hours, etc. may also be outlined.

Language translation services are available. Individuals with hearing and speech disabilities can call Relay Colorado at 7-1-1 (or 1-800-659-2656) to indirectly access Colorado 2-1-1. You can also visit [http://www.211colorado.org](http://www.211colorado.org) to review resources and search the database of services in your local community. Colorado 2-1-1 will help identify the best local resources to fit your individual needs after a disaster or for life’s everyday situations.

Disclaimer: Colorado 2-1-1 shall have no liability or responsibility of any kind to any user, other person or entity as a result of these guidelines. Colorado 2-1-1 is not authorized to give legal, insurance policy, health or contracting advice. The use of any or all guidance presented is solely at the discretion of the user.
## IMMEDIATE RESOURCES

### SERVICE | HOURS & OTHER INFORMATION
--- | ---
2-1-1 | 9/17 12 p.m.  
Dial 2-1-1 to access local resources. 2-1-1 can be reached by dialing 2-1-1, (303) 561-2111, or 1-800-760-6489.

**Animal Evacuations** | 9/13 5:30 p.m.  
Boulder County Emergency Management  
Animal Control is currently doing animal evacuations in all areas of Boulder County. If you need to house your small animal because of an evacuation, owners can transport their animals to:

- The Boulder Valley Humane Society  
  2323 55th St  
  Boulder, CO  
  303-442-4030  
  Boulder Humane is open until 7:00 pm.  
  HSBV is accepting dogs, cats and other small animals

- The Longmont Humane Society  
  9595 Nelson Road  
  Longmont, CO  
  303-772-1232 Ext 248

If you were evacuated and had to leave your animal at home, please contact our Call Center at 303-413-7730 to place an Animal Evacuation request. Please give them a good description of the animal(s), location of leashes or crates, access into the house, and a current contact phone number.

Should you need assistance with large animals such as livestock, you can also contact the Call Center to place an Animal Evacuation request. The requests will be processed as personnel become available.

We are also supporting emergency animal shelters at Niwot High School and LifeBridge Church. If you can bring a crate from your home to contain the animal, that would be appreciated. All facilities are in need of new and unopened cat and dog food. Cat food is the specific request. Animal airline or wire crates are also needed and must be new or great condition.

** Until further notice the Humane Society of Boulder Valley and the Humane Society of Longmont are open for evacuees only. They are gratefully accepting online monetary donations at this time. **
### Debris Cleanup

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Details</th>
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<tr>
<td>9/17</td>
<td>10 a.m.</td>
<td>Those who need assistance cleaning out homes or removing debris can dial 2-1-1 to be placed on a waiting list. This waiting list alerts volunteer organizations in the area that you need assistance. Due to overwhelming need, it is not guaranteed that you will receive help, and we expect the average wait time to be several weeks.</td>
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### Disaster Recovery Center (Longmont)

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<th>Date</th>
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<tr>
<td>9/17</td>
<td>The disaster Recovery Center (DRC) will be open 9 a.m. – 7 p.m.</td>
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**Where:** Twin Peaks Mall, Longmont  
**When:** Daily beginning Tuesday September 17  
**Hours of Operation:** 9 a.m. – 7 p.m.  
**Located at:** Twin Peaks Mall in the old Steve & Barry’s on 1250 S. Hover St., an entrance directly into the Center may be accessed on the west side at the north end of the mall.

Residents may obtain needed information regarding:

- Assistance to individuals effected by the flood
- Health and Wellness
- Recovery and Cleanup
- Life Safety

For more flood recovery information, go to [www.BoulderCountyFlood.org](http://www.BoulderCountyFlood.org)

The BoulderCountyFlood.org website provides information about assistance and resources available for those affected by the flood, as well as guidelines and precautions for beginning cleanup efforts on your property.

9/16  
The City of Longmont will open a Disaster Recovery Center (DRC) on Monday, September 16th at 10 a.m. (MST). The center will be located in the Twin Peaks Mall, 1250 S. Hover Road, at the former Steve and Barry's storefront.

The DRC will allow property owners in the community to meet face to face with service providers to understand how they can receive help to begin the recovery process and to access computers to fill out applications for disaster assistance. For the initial opening, insurance company representatives will
be available to assist anyone sustaining property damage. Representatives from FEMA and state agencies will not be present on opening day, but will join the center in coming days.

Residents and property owners in need of disaster assistance are asked to complete the online application located at www.disasterassistance.gov. To aid in this process, computers will be available at the Twin Peaks Mall DRC. Eighteen additional computers will be located at the Longmont Public Library (located at 409 4th Avenue with an entrance on Kimbark St.) using an in person reservation system. In each location, staff will be available to provide assistance and answer questions about completing forms.

Citizens wishing to access assistance should note the following: Contact your own insurance company before completing the application for assistance. Create a password for use with the form and keep this password for future reference. The application will take 18-20 minutes. Bring the following information to complete the registration: contact information for where you can be currently contacted (may be different from the damaged address), address information for where the damages occurred, information about any current insurance policies, Social Security number, and gross household income at the time of the flooding. If living in a shelter, residents are asked to check the "mass sheltering" box that is listed on the form. If applying for multiple disasters, residents will need to complete an online registration for each disaster. If filing for both home and business disaster assistance, residents will complete a single registration for the combined losses.

Keep copies of this federal ID number and claim number and at the end of the online process. Community members with property damage can also apply by phone for FEMA assistance only by calling 1-800-621-3362 (FEMA).

### Evacuation Shelters

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<th>Date</th>
<th>Time</th>
<th>Location</th>
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<tr>
<td>9/17</td>
<td>8:54 a.m.</td>
<td>Another shelter opened.</td>
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<tr>
<td>Boulder</td>
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<td>Boulder: Rocky Mountain Rescue Building</td>
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<td></td>
<td></td>
<td>3720 Walnut St, Boulder</td>
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<tr>
<td>9/16</td>
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<td></td>
<td>3720 Walnut St, Boulder</td>
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### Updated Evacuation Center Information

#### Longmont

- Longmont Senior Center, 910 Longs Peak, Longmont
- St. Vrain Memorial Center, 700 Longs Peak Ave, Longmont
- Life Bridge Christian Church, 10345 Ute Hwy, Longmont

Family and friends may call 303-776-2927 for information about how
to reunite with people evacuated from Lyons.

**Boulder**

- YMCA, 2850 Mapleton Ave, Boulder, CO 80301
- Coors Events Center, 950 Regent Dr., Boulder, CO 80305 (CU-Boulder Campus)

For any other inquiries or information, please call the Emergency Call Center at 303-413-7730.

9/16 12 p.m.
Current open shelters:

- **BOULDER:**
  YMCA of Boulder Valley, 2850 Mapleton Ave., Boulder

- **LONGMONT:**
  St. Vrain Valley School District Mead High School, 12750 CR 7 Longmont.
  Longmont Senior Center, 910 Longs Peak, Longmont
  Life Bridge Christian Church, 10345 Ute Hwy, Longmont

- **ERIE:**
  Erie Community Center, 450 Powers St., Erie

- **Nederland:**
  Nederland Community Center, 750 Colorado 72 N., Nederland, CO 80466

- **Niwot:**
  Niwot High School, 8989 Niwot, Niwot, CO

Family and friends may call 303-776-2927 for information about how to reunite with people evacuated from Lyons.

### FEMA Information (English/Spanish)

9/15 10 a.m.
Presidental Declaration for Boulder County

President Obama has issued a Major Disaster Declaration for Boulder County. People affected by the flood, even if they have flood insurance, should register with FEMA immediately by calling 1-800-621-3362. No matter how big or small the damage is, please report it with FEMA.

FEMA said residents and business owners who sustained losses in the designated counties can begin applying for assistance on Monday by registering online at www.DisasterAssistance.gov or by calling 1-800-621-
FEMA(3362) or 1-800-462-7585 (TTY) for the hearing and speech impaired. The toll-free telephone numbers will operate from 7 a.m. - 10 p.m. MST seven days a week until further notice.

Spanish:
ASISTENCIA POR DESASTRE

Si sufrió recientemente por daños o pérdidas por las tormentas severas, inundaciones y deslizamientos de tierra y lodo, podría ser elegible para recibir ayuda por desastre

Para inscribirse, llame al:

1-800-621-FEMA (3362)

Al solicitar, favor de tener la siguiente información disponible:
El número de seguro social (incluido su cónyuge)
Información de la póliza de seguros, si tiene alguna.
Dirección y código postal de la propiedad
Direcciones de cómo llegar a la vivienda o propiedad dañada
Número de teléfono donde se le pueda contactar o dejar un mensaje.

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<tr>
<th>Financial Donations</th>
<th>9/16</th>
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<tr>
<td>For a list of agencies currently responding to the Boulder County Flooding visit:</td>
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<tr>
<td>HelpColoradoNow.com</td>
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<tr>
<th>Food Assistance</th>
<th>9/17 9 a.m.</th>
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<tr>
<td><strong>Food Assistance Replacement Dollars Available for Boulder County Residents</strong></td>
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<tr>
<td><em>Federal program allows replacement of food lost due to flooding</em></td>
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The federal program that provides food assistance to those who qualify for it will replace food lost due to the recent flooding in Boulder County. The replacement funds are available to those who are currently receiving food assistance, and covers food purchased using September Food Assistance benefits.

The recent severe flooding has cut off many Boulder County residents’ access to their food supplies, and in some cases has led to the spoilage or destruction of food. Those who purchased some of their food through the Supplemental Nutrition Assistance Program (SNAP) during the month of September and have now lost some of it due to the
flooding may fill out an affidavit requesting replacement of the funds.

The value of the food assistance replacement will be based on the purchases made in September through the SNAP program.

Residents who feel they may qualify for the replacement food assistance should contact BCDHHS’ Community Support Manager Lynn Grey at lgrey@bouldercounty.org or 303-441-1000. Those seeking the replacement will need to sign an affidavit, which can be done via email, mail, or in person at one of the BCDHHS locations in Boulder or Longmont once they have been contact by Lynn Grey.

Disaster Housing Resource

9/17 9 a.m.

Colorado's Disaster Housing Resource -
- Donations for VACANT rental properties, vacation homes, can be listed through Colorado Housing Search. Please note donated rooms in homes can NOT be accepted.

ColoradoHousingSearch.com is a vital component of Colorado disaster preparedness and the housing resource for the state of Colorado Disaster Housing Task Force. The service provides up-to-date listings of housing and resources. This information is maintained on a daily basis to ensure optimal housing preparedness for our state.

If you need assistance with using this website to list or search for housing, please call 1-877-428-8844 toll free or email disasterteam@socialserve.com.

Information Lines

Boulder: 303-413-7730

Longmont: 303-651-8595

Lyons: 303-776-2927

Weld County: Evacuation Information: 970-350-9600

Information Update – Gaynor Lake

9-17-2013 4:00 pm Gaynor Lake Update

The State Water Engineer has asked Boulder County to remove excess vegetation from the spillway of the damn at Gaynor Lake. This has been done. It was determined that the water was unable to drain as fast as it could, but the damn was still functioning as it should. Now that the vegetation is removed the damn is functioning optimally and
draining at a normal rate.

The state engineer would like to inspect the lake, so they have asked for all boats to be removed by Friday so we can drain the lake.
<table>
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<th>Information Updates</th>
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<tr>
<td><strong>9/17 1:45 p.m.</strong></td>
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<tr>
<td><strong>1:45pm Tags &amp; Flags Important for the Rescue Effort</strong></td>
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<td>Residents in the impacted flood areas will begin seeing tags and flags on homes and green tape on ground by driveways. It shows other search and rescue crews that someone has already been in the residence and they need to do something or that they can pass it by. The green tape is used for helicopters. Residents should leave these items in place. If you have removed them, please put them back. They are not assessing damage or condemning homes.</td>
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<tr>
<td><strong>9/17 1:20 p.m.</strong></td>
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<tr>
<td><strong>Message from Boulder Mountain Fire Protection District</strong></td>
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<td>Our community disaster has been under the management of federal authorities for three days now, and we have completed our emergency response and evacuation, and have responded to all the life safety situations we have faced.</td>
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<td>The disaster recovery road ahead of us will be a complicated and difficult one, and accurate communications is critical to all of us. Boulder Mountain Fire is shutting down round the clock staffing today (Monday the 16th) at 7 pm. We will no longer be staffing our operations center at Station 1, so if you have an emergency or a newly developed hazardous situation, <em>please call 911 to report it</em>.</td>
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<td>With so many agencies and contractors involved, a single point of information regarding disaster recovery has been established. All further information will be provided on the official emergency website at <a href="http://www.boulderoem.com">www.boulderoem.com</a>, and we have been instructed by disaster recovery officials to direct all questions there rather than respond to citizen questions on topics that we are not familiar. This will therefore be our last information update.</td>
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<td>As most of you know, we got lucky with the forecast rain today, and were able to re-establish citizen-only access on both Linden Drive and Lee Hill. Law enforcement will continue to maintain the roadblocks, and only residents with picture ID showing an address in the district will be allowed past the checkpoints. No parking is allowed on any road in the district until further notice, and any vehicle in the right of way that is obstructing recovery operations may be towed with no</td>
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The following areas remain inaccessible to vehicular traffic:

Pine Brook Hills:
- North Cedarbrook and all roads connected to North Cedarbrook which include Pine Needle, Meadowlook, Fountain Tree, Valley View and Ridge.
- Bow Mountain Road is accessible by foot traffic only from Pinebrook Loop to Wagon Wheel Gap

Boulder Heights:
- West Coach Road after 145 West Coach
- Wagon Wheel Gap
- Pinto Drive
- Lion Point
- Cutter Lane after 524

Carriage Hills Road is open from the top gate to the intersection of Wagon Wheel Gap.

Lee Hill is open all the way to Left Hand Canyon.

We know you are all extremely anxious to get repair activities underway at your home, and disaster recovery authorities are working as hard as possible to make this possible. However, due to the extreme hazards still present and the extensive road and utility repairs now underway, private contractors are not allowed through the roadblocks at this time. Infrastructure repairs that benefit the entire community must still take priority over repairs to any individual home. Changes to the roadblock policy will be announced on [www.boulderoem.com](http://www.boulderoem.com). Boulder Mountain Fire is not making these decisions and will learn about changes as you do.

For those of you located in the Pine Brook Water District, the water continues to be safe to drink. The filter plant is not operating due to the extreme sediment levels, so we are asking residents to conserve as much water as possible to stretch our existing tank storage. The dam was inspected by the state and the engineer who designed it yesterday, and there are no problems of any kind with the dam. Further updates will be provided from the Pinebrook Water District.

We would like to thank all of you for the tremendous support you have all provided to us and to each other. Despite the massive damage and extreme danger, it is a miracle that the death toll from
9-16-2013 9:45 p.m. General Information Update

The following are numbers reported at 8:00 p.m. for the day's activities, damaged numbers are estimated:
(Today's verified figures, not totals for the whole event)

- 1,111 personnel working this situation
- 183 currently unaccounted people
- 567 total people who were once "unaccounted for" have now been contacted
- 215 air rescues
- 11 ground rescues
- 120 pet rescues

9/15
From the Boulder OEM:

- 277 evacuees currently using shelters
- approximately 60-70 of these people will need long-term sheltering
- Donations: Monetary donations are the most helpful and provide the most flexibility for use. We currently do not have the capability to accept tangible food or item donations, though you can sign up in a log at [www.HELP COLORADONOW.com](http://www.HELP COLORADONOW.com) and we will reach out to you when we do have the capability.
- Estimated 35 bridges need repair; 100 minor structures; estimated 100 miles of road damaged.
- Estimated $100-150 million in damage
- Focus is to gain access to all communities by road.

From FEMA/IST:

- Boulder County has been approved as major disaster area.

- Residents need to register with FEMA
  - Online: [www.FEMA.gov](http://www.FEMA.gov)
  - Phone: 1.800.621.3362
- Disaster teams will be in areas to assess structural integrity.
From the National Guard

- Approximately 1500 Boulder County residents have been evacuated by military assets. 950 by Helicopter and 550 by Military Vehicle.

From the Incident Management Team:
Incident Statistics:

- Personnel: 883
- Area impacted (sq. miles): 760 square miles impacted
- Estimated total rainfall: 1.25” maximum in the county; 1.5” at the Boulder Airport
- Aviation assets:
  - Dept. of Defence: 2 Chinooks, 4 Blackhawks, 1 Lakota
  - Federal: 4 helicopters
### Mail Pick-up

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Some residents have had concerns about how they are going to get the mail with road closures and evacuations. USPS will be taking mail to the main post office in various towns.

- Mail for Allenspark and Lyons residents will be sent to the main Longmont post office.
- Mail for Jamestown residents will be sent to the main Nederland post office.
- Mail for impacted Boulder residents will be sent to the main Boulder post office.
- Mail for Coal Creek residents will be sent to the main Golden post office.

**BOULDER** – A number of Post Offices have been impacted by the widespread flooding and road closures. The Postal Service has relocated postal services for a number of facilities and addresses. This is important information for those waiting on medication, checks, and important documents.

For the immediate future, all mail destined for **Jamestown**, 80455 is now being held at the Nederland Post Office, 350 East St, phone 303-258-3247.

Mail for **Coal Creek Crescent**, 81121, will be held at the Golden Post Office, located at 1100 Johnson Road in Golden.

All mail destined for **Lyons**, 80540, and **Allenspark**, 80510, is now at the Longmont Post Office, 11830 N 75th, phone 303-776-0184.

All other deliveries will be made as long roads remain open, passable and safe.
Future decisions will be made after consultation with emergency management officials.

### Power Outages

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LPC has restored power to most areas around town. Remaining outages are limited to areas where LPC cannot gain access or customers are not ready to have service back on. If customers do not have power and are ready for service, they should call 303-776-0011.

9/16 7:37 p.m.

LPC has returned power to approximately 500 homes in Longmont and are working to restore power to the main feeder for Lyons. Once
the feeder is re-energized, then they can begin restoring power to the customers.

9/16

Xcel has been in various parts of the district to assess gas and electricity. Electricity was re-established in most of Pine Brook Hills late this afternoon. Most areas in Boulder Heights have power as well, although we have not received confirmation in several areas yet. Much of the restored electrical supply is running on temporary connections, so be prepared for additional outages at any time. Since all gas connections are underground, there is much more substantial damage to the gas system. We do not have any estimates from Xcel for restoration of natural gas services at this time.

Call Xcel Energy to report any power outages.
800-895-4999

Public Health Advisory

9/17 4 p.m.

Due to the increased rainfall and flooding, residents should continue to practice the 4D’s to protect themselves from the risk of West Nile virus (WNV). Low levels of WNV activity in Colorado commonly continue through September and into October. For more information, visit www.BoulderCountyMosquito.net.

4D’s
DEET - Use DEET according to manufacturer's directions
Dress - Dress in long sleeves and long pants
Dusk & Dawn - Reduce or eliminate outdoor activity between dusk and dawn.
Drain - Make sure to drain standing water around your home.

9/17 11:45 a.m.
Public Health Advisory-Indoor Air Quality

During a flood cleanup, indoor air quality may appear to be the least of your problems. However, failure to remove contaminated materials and to reduce moisture and humidity can present serious long-term health risks. Standing water and wet materials are a breeding ground for microorganisms, such as viruses, bacteria, and mold. They can cause disease, trigger allergic reactions, and continue to damage materials long after the flood.

For resources about what to look for, how to clean up, and a list of professionals who can help, visit www.bouldercountyflood.org and select "Indoor Air Quality."
9/16 1:10 p.m.

City of Boulder residents continue to report that water or sewage is backing up into their homes. In most cases, this is groundwater and floodwater, not untreated wastewater (sewage).

However, if residents see or smell solid waste, they should:

- evacuate, if possible, as raw sewage represents a health and sanitation risk: and
- report the backup to the Emergency Call Center at 303-413-7730 and ask that the issue be reported to City of Boulder Public Works crews.

These backups could still be the result of issues on private property, but the city would like to gather the information to determine if it indicates a system failure.


9/15 1:20 p.m.

Lefthand Water District Clarification

There has been some confusion about the boil water advisory that was sent out for the Left Hand Water district. The advisory was for those served by the Left Hand Water district only, if you are served by Left Hand Water district you would pay your bill directly to them. City of Boulder, Gunbarrel, City of Longmont, Town of Lafayette, Eldorado Springs, and Town of Erie drinking water continues to be safe to drink. If your drinking water is purchased from the any of those districts, you do not have to boil it.

Some residents appear to have received the phone call from the Left Hand Water District to boil water. The phone call was sent to a geographic area, but there were some water customers included that are not served by the Left Hand Water district and some got the call inadvertently. Check your water bill to determine who your water provider is. If you are in an HOA or a multifamily or rental unit and your water bill is paid by the HOA or your landlord, ask them to confirm who provides your water. Visit lefthandwater.org and scroll down to the "District Service Clarification" section for more information.

The Town of Lyons still continues to be under a Boil water advisory.

9/15 11:15 a.m.

Boulder sewer blockage

The Boulder Public Works crews are currently working on removing...
blockages from the sewer system around Boulder. Just because crews aren’t in your neighborhood or in front of your home does not mean that they aren’t working in your area.

A large blockage was just removed from the Table Mesa Drive area that should help alleviate issues on the south side of town.

However, if residents see or smell solid waste: They should evacuate, if possible, as raw sewage represents a health and sanitation risk: and Report the backup to the Emergency Call Center at 303-413-7730 and ask that the issue be reported to City of Boulder Public Works crews.

These backups could still be the result of issues on private property, but the city would like to gather the information to determine if it indicates a system failure.

The city understands resident frustration about this issue, and is doing everything in its power to mitigate the problem.

9/15 9:30 a.m.
Public Health Advisory

Throughout Boulder County we have over 4,000 residents without electricity. Because of that Public Health would like to pass along some food safety tips.

Throw out all food and other supplies that you suspect may have become contaminated or come in to contact with floodwater, including:

Food from refrigerators and freezers, including condiments.
Dry food in damaged packages.

Discard any perishable food that has been held at temperatures above 41°F for more than 4 hours.

Place food waste and other waste that rots or decays into plastic bags and place them in a designated area for separate collection. When in doubt, throw it out.

Keep the refrigerator and freezer doors closed as much as possible to maintain the cold temperature.
The refrigerator will keep food cold for about 4 hours if it is unopened. A full freezer will keep the temperature for approximately 48 hours (24 hours if it is half full) if the door remains closed.
Buy dry or block ice to keep the refrigerator as cold as possible if the power is going to be out for a prolonged period of time. Fifty pounds of dry ice should hold an 18-cubic foot fully-stocked freezer cold for two days.
If you plan to eat refrigerated or frozen meat, poultry, fish or eggs while it is still at safe temperatures, it’s important that each item is thoroughly cooked to the proper temperature to assure that any foodborne bacteria that may be present is destroyed. However, if at any point the food was above 40 °F for 2 hours or more — discard it. Wash fruits and vegetables with water from a safe source before eating. For infants, try to use prepared, canned baby formula that requires no added water. When using concentrated or powdered formulas, prepare with bottled water if the local water source is potentially contaminated.

Foodborne illness often presents itself as flu-like symptoms such as nausea, vomiting, diarrhea, or fever. If you experience these symptoms, contact your healthcare provider.

9/14 9:30 p.m. Public Health advises prompt cleanup and precautionary measures for floodwater debris

The Colorado Department of Public Health and Environment warns that flooding can create debris and waste that needs to be removed immediately. Prompt cleanup and appropriate management of flood debris helps minimize potential public health and environmental issues that may be exacerbated the longer the debris is left in place.

In addition to the publicly available receptacles, the health department is providing a list of landfills (http://goo.gl/maps/l3ksY) that will accept flood debris and waste from the recent flooding. Roll-offs (dumpsters) can be taken to any one of the landfills on the list. Please call the landfill contact before transporting loads to alert the landfill that the material is coming and confirm it will accept the waste.

Because some of the flood waters may be contaminated with bacteria and waste, individuals cleaning out both public and private property are encouraged to use basic precautions, such as wearing protective clothing and gloves to avoid skin contact and eye protection.

Respiratory protection is also advisable, particularly if the cleanup occurs after materials have dried out.

A disposable particulate respirator that has been certified by the National Institute for Occupational Safety and Health (NIOSH) will offer some protection if properly worn. Commonly available one-strap paper dust masks, which are designed to keep larger particles out of the nose and mouth, typically offer little protection. Bandanas (wet or dry) tied over the mouth and nose offer little to no protection.

Filter material rated “N95” will capture at least 95 percent of very small
particles, while filter material rated “P100” filters out at least 99.97 percent.

The following websites provide additional references and information:

Colorado Counties Inc. - http://www.ccionline.org/

9-14-13 6:30 p.m. Updates from the City of Boulder water and wastewater services

Boulder urges smart water usage; assessments continue on the wastewater collection system; and City of Boulder water customers do NOT need to boil water.

The City of Boulder is urging increased water conservation by city water customers for several reasons as a result of the recent flooding. Water customers are asked to turn off all irrigation systems. Turf, plants and trees do not need supplemental water at this time. Run only run full loads in the clothes and dishwashers. Don’t let taps run or flush toilets unnecessarily.

The city's Betasso Water Treatment Facility is operational and continues to deliver safe drinking water to city residents. However, due to high levels of turbidity in the Boulder Reservoir, the Boulder Reservoir Water Treatment Facility is not able to treat drinking water at this time and was not brought back online as the city had planned. While the Betasso facility has the ability to deliver water to all city customers, the city does not have redundancy in water treatment with the Boulder Reservoir Water facility offline. The city is urging water customers to use water conservatively until the Boulder Reservoir facility is operational again. This will allow the city to conserve and extend water treatment resources at the Betasso facility.

Additionally, the city's wastewater treatment facility is experiencing unprecedented flows and system anomalies. A reduction in water use will help alleviate the pressure on the wastewater collection system.


9/14 11 a.m.
Boulder Office of Emergency Management Post
There has been some confusion about the boil water advisory that was sent out for the Left Hand Water district. The advisory was for those served by the Left Hand Water district only, if you are served by Left Hand Water district you would pay your bill directly to them. City of Boulder, Gunbarrel, City of Longmont, Town of Lafayette, Eldorado Springs, and Town of Erie drinking water continues to be safe to drink. If your drinking water is purchased from the any of those districts, you do not have to boil it.
Some residents appear to have received the phone call from the Left Hand Water District to boil water. The phone call was sent to a geographic area, but there were some water customers included that are not served by the Left Hand Water district and some got the call inadvertently. Check your water bill to determine who your water provider is. If you are in an HOA or a multifamily or rental unit and your water bill is paid by the HOA or your landlord, ask them to confirm who provides your water. Visit lefthandwater.org and scroll down to the "District Service Clarification" section for more information.

The Town of Lyons still will continue to be under a Boil water advisory.

9/14 8:50 a.m.
Boulder Office of Emergency Management Post
City of Boulder drinking water continues to be safe to drink. If your drinking water is purchased from the City of Boulder, you do not have to boil it. Some residents appear to have received the phone call from the Left Hand Water District to boil water. The phone call was sent to a geographic area, but there are also City of Boulder water customers in that area and some got the call inadvertently. However, if you get your drinking water from the City of Boulder, you do NOT need to boil water. Check your water bill to determine who your water provider is. If you are in an HOA or a multifamily or rental unit and your water bill is paid by the HOA or your landlord, ask them to confirm who provides your water.

Visit lefthandwater.org and scroll down to the "District Service Clarification" section for more information.

9/13 4:10 pm City of Boulder water and wastewater treatment facilities continue operations.

9/13 3:45 p.m.
Boulder Office of Emergency Management Post
The Left Hand Water District has decided to issue a boil water advisory. Residents whose homes are being served by the Left Hand Water District should use boiled or bottled water for drinking, cooking, making ice, washing dishes, and brushing teeth until testing shows the water is safe. Heat water until it bubbles vigorously (boils) for at least one minute. Let it cool before using. Bottled water is also an option. Because of special concerns for infants, use only bottled water to mix formula or use canned baby formula that does not require additional water be added.

If you become ill after drinking contaminated water, seek medical
attention as soon as possible. Symptoms of illness from drinking unsafe water include upset stomach, vomiting, diarrhea, fever, cramps, and headaches.

9/12 2:33 p.m.
Boulder Office of Emergency Management Post

Residents with wells under standing water should assume the water is contaminated and follow boil water instructions.

9-12 12:00pm Public Health Advisory

Residents should stay out of all flood waters. Consider all standing or flowing water as contaminated. Heavy rainfall increases the flow of sediment into our local streams and creeks, increasing the cloudiness of water. The cloudiness and discoloration is an indicator of poor water quality and can mean an increased level of pathogens, such as E. coli and Giardia. Always avoid drinking untreated and unfiltered water from streams, creeks, lakes, etc. Cloudy, fast-moving water may also have hidden debris that poses a safety risk, so avoid all activity near creeks.

<table>
<thead>
<tr>
<th>Public Health Advisory (Longmont)</th>
<th>9/16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electric Safety After a Flood</td>
<td></td>
</tr>
</tbody>
</table>

Flooding forces homeowners to ask many difficult questions about water-damaged electrical equipment in their houses:

Can I use appliances after they dry out?
Are circuit breakers and fuses safe to use?
Will I need to replace my electrical wiring?
Floodwater contaminants can create serious fire hazards if electrical wiring and equipment have been submerged in water. Even with professional cleaning and drying, sediments and toxins are difficult to remove.

As families begin to clean up after a flood, there may be hidden electrical hazards. This is not a do-it-yourself project! Before beginning, have a qualified electrician check the house wiring, assess other damages and proceed with repair work.

Important safety tips:

If you smell natural gas or hear a blowing or hissing sound, quickly leave the home and call your natural gas provider. Be aware that
propane tanks also pose a risk if they are punctured or damaged. Do not flip a switch or plug in an appliance until an electrician tells you it is safe. Do not touch a circuit breaker or replace a fuse with wet hands or while standing on a wet surface. Use a dry plastic- or rubber-insulated tool to reset breakers and use only one hand. Do not allow power cord connections to become wet. Do not remove or bypass the ground pin on a three-prong plug. Use portable ground-fault circuit-interrupter (GFCI) protective devices on equipment and extension cords to help prevent electrocutions and electrical shock injuries. Discard electrical devices that have been submerged (i.e., circuit breakers, fuses, GFCIs, receptacles, plugs and switches). When using a wet-dry vacuum cleaner or a pressure washer, be sure to follow the manufacturer's instructions to avoid electric shock. Portable generators emit carbon monoxide (CO), a poisonous gas that is colorless and odorless. For this reason, portable generators should never be used indoors or outdoors near open doors, windows or vents.

| Radio Broadcast (Longmont) | 9/16
Listen to State Of The City Meeting On KRCN AM Radio |

The City of Longmont will hold a “State of the City” meeting Monday, September 16th, 2013 at 7pm (MST). The meeting will be held in Council Chambers at the Longmont Civic Center, 350 Kimbark St, Longmont, CO.

The meeting is designed to provide information regarding the flood. This meeting will also provide updates regarding progress in recovery, and community resources for recovery and restoration. City staff representatives scheduled includes:

Dennis Coombs, Mayor of Longmont: Introduction and event overview
Harold Dominguez, Longmont City Manager: Overview of impacted areas
Dan Eamon, Emergency Operations Manager: Recovery Activities and resources for restoration
Dale Rademacher, Director of Public Works and Natural Resources

Residents can attend this meeting in person. However, those in the city limits can view the meeting live on Longmont Comcast Cable Channel 8 or on a live feed at www.longmontchannel.com. The broadcast will be posted later in the day on Channel 8’s website and will be rebroadcasted periodically. KRCN (1060 am) will also simulcast the 7pm meeting.

| Debris Removal – Boulder District Attorney’s Warning | Boulder County District Attorney Stan Garnett warns residents to be on the alert during the next days and weeks for illegal dumping of commercial waste by companies operating in the area after the flood disaster. Boulder County has provided free dumpsters at various sites hit hard |
by the floods. These are intended for use by homeowners and renters, so that residents can get wet or damaged property out of their homes as quickly as possible.

City of Longmont roll off dumpsters have been placed in flood impacted areas. View map of locations.

However, there has been extreme pressure at legitimate disposal sites due to the sheer volume of the destruction caused by the flooding. The effect of this has been that clean-up companies have been dumping huge amounts of debris, carpet, drywall and other trash at the dumpster sites, often around the area of the dumpsters. Homeowners who are paying these companies are no doubt being charged the costs of dumping materials removed. Concerned residents who have seen this happening have already reported this activity to county personnel.

District Attorney Stan Garnett advises: “Clean up companies need to dispose of their waste responsibly and in a legal manner. Anyone who suspects illegal dumping should record the type of vehicle, license plate number, and any identifying logo on the truck. They should then call this in to the Emergency Call Center Line at 303 413 7730, or to my Community Protection Division at 303 441 3700. My office will be working with members of the public, other county staff and the Attorney General’s Office to prevent the dumping of hazardous or illegal waste in the County.”

The Community Protection Division of the District Attorney’s Office is also dealing with numerous consumer complaints related to the disaster and its consequences. Consumer specialists are available between 8 a.m. and 5 p.m. to assist anyone who has a problem. Complaints can also be filed online, at: http://www.bouldercounty.org/safety/victim/pages/daconscomplaintform.aspx

<table>
<thead>
<tr>
<th><strong>Recovery and Debris Removal</strong></th>
<th>9/17 8 a.m.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Huge demand for flood debris disposal has strained initial city and county collection efforts. Flooding, closures, and delays at the Erie landfill have added to the problem.</td>
<td></td>
</tr>
<tr>
<td>Waste disposal crews are working almost around the clock to empty and return roll-off containers at the 21 collection sites. The City of</td>
<td></td>
</tr>
</tbody>
</table>
Boulder’s noise ordinance has been waived for early morning collections. Additional crews will be deployed starting Tuesday to clear debris that has accumulated at some of the community sites. Volunteer crews are expected to begin assisting with this effort by mid-morning.

The city and county are working on adding additional debris collection services to meet demand, and damage assessment teams are beginning the process to assess the extent of debris collection needs. Residents are asked to be patient during this extraordinary time.

Residents are reminded that the community trash receptacles are to be used for safe removal of spoiled food, damaged carpet, household materials and other flood-related debris. Residents are asked to not put electronics, household hazardous waste, appliances containing Freon and power equipment containing gasoline into the receptacles.

Details about what cannot be placed in community trash receptacles, visit [www.BoulderCountyFlood.org](http://www.BoulderCountyFlood.org).

More information on recycling and other waste diversion opportunities can be found at:

[www.bouldercountyrecycles.org](http://www.bouldercountyrecycles.org)

[www.ecocyle.org](http://www.ecocyle.org)

[www.westerndisposal.com](http://www.westerndisposal.com)

9/16 11:33 a.m. Map of trash receptacles for Boulder County residents

The City of Boulder and Boulder County have been working collaboratively to place trash receptacles ("roll-off" containers or Dumpsters) at various locations to collect flood-damaged debris. Delivery begins Sunday, Sept. 15 and will take two to three days. Initial locations are listed below.

Residents are encouraged to use this resource for safe removal of spoiled food, damaged carpet, household materials and other flood-related debris. The trash receptacles will be emptied daily and will remain in place for a limited period of time, based on need.
Visit [http://maps.bouldercounty.org/dumpsters](http://maps.bouldercounty.org/dumpsters) to view a map of the community collection locations.

**9-15-13 - 6:48 p.m. - Locations for trash receptacles for flood debris**

**City, county to provide trash receptacles for flood debris at various community locations**

The City of Boulder and Boulder County have been working collaboratively to place trash receptacles ("roll-off" containers or Dumpsters) at various locations to collect flood-damaged debris. Delivery begins Sunday, Sept. 15 and will take two to three days. Initial locations are listed below.

Residents are encouraged to use this resource for safe removal of spoiled food, damaged carpet, household materials and other flood-related debris. The trash receptacles will be emptied daily and will remain in place for a limited period of time, based on need.

Materials that CANNOT be placed in the receptacles include:

- **Electronics**, such as computers, monitors and televisions. By state law these cannot be disposed in landfills. They can be recycled at various locations in the county including Western Disposal or the Eco-Cycle Center for Hard-to-Recycle Materials (CHaRM) at 5030 "Old" Pearl St. (1 block north of Pearl Parkway off 49th St.). 1-800-GOT-JUNK or Green Girl Recycling offer collection services for electronics.

- **Hazardous waste**, such as paint, motor oil, car batteries and pesticides. Residents can take these materials to the Boulder County Hazardous Materials Facility at 1901 63rd St. This facility is open additional days on Monday and Tuesday, Sept. 16 and 17, and will then revert to its regular Wednesday to Saturday schedule starting on Sept. 18. For more information on residential and business services, visit [www.bouldercountyrecycles.org](http://www.bouldercountyrecycles.org)

- **Refrigerators, freezers, air-conditioners, and other appliances that require Freon removal**. Facilities that accept these items for special handling include: Western Disposal Services, CHaRM, and Bizzy B’s.

- **Lawn mowers and other equipment containing gasoline**. Gas must be removed prior to recycling. These items can be recycled as scrap metal at Western Disposal or CHaRM. In addition, Western Disposal will continue to offer curbside recycling, composting, and trash pick-up services, assuming that crews can access the streets. Their transfer station at 5880 Butte Mill Rd. will be open Sunday Sept. 15, from 8 a.m. to 5 p.m, and will then resume their Monday to Saturday
7 a.m. to 5 p.m. schedule.

Initial community flood debris collection locations:

- Foothills Community Park parking lot, 800 Cherry Ave., Boulder (opens Tuesday 9/17)
- North Boulder Park parking lot, 9th Street and Dellwood Avenue, Boulder
- Salberg Park parking lot, 825 Elder Ave., Boulder
- Harlow Platts Park parking lot near playground, 1360 Gillaspie Dr., Boulder
- Mapleton Ball Fields parking lot, (entrance just west of 30th Street) 2998 Mapleton Ave., Boulder
- Valmont Park parking lot, south of Valmont Road, 3160 Airport Rd., Boulder
- Scott Carpenter Park parking lot, 30th Street and Arapahoe Avenue (30th Street entrance), Boulder
- East Boulder Community Park, south parking lot, 5660 Sioux Dr., Boulder
- Martin Park parking lot, 3769 Table Mesa Dr., Boulder (Park and parking lot is accessible by turning east on Eastman Drive off of Broadway)
- Chautauqua Park parking lot, 846 Baseline Rd., Boulder
- Intersection of Broadway and 28th Street, across from Gateway Fun Park, Boulder
- Flatirons Golf Course parking lot, 5706 Arapahoe Ave., Boulder
- Eaton Park parking lot, east end of Nautilus Drive, Gunbarrel/Twin Lakes area
- Carter Trail, east side of Carter Trail south of Bluegrass Court, Gunbarrel/Twin Lakes area, near 75th Street and Jay Road.
- Twin Lakes, south side of Twin Lakes, west of Twin Lakes Inn, next to open space, Gunbarrel area
- Spine Road, Deerfield subdivision. Wellington Drive, north side of road across from 4412 Wellington. East of Pembroke, Gunbarrel area
- Cardinal Lane, south of Robin Drive on east side. Close to 63rd and Niwot, Haystack area.
- Left Hand Grange Park on 83rd north of Niwot Road, Niwot
- Eldorado Springs Fire Station, 4300 Eldorado Springs Rd., Eldorado Springs
- Eldorado Springs Pool, 200 Eldorado Springs Dr., Eldorado Springs
- Intersection of Marshall /Highway 93, informal park and ride

More information on recycling and other waste diversion opportunities can be found at: [www.bouldercountyrecycles.com](http://www.bouldercountyrecycles.com), [www.ecocyle.org](http://www.ecocyle.org) and
<table>
<thead>
<tr>
<th>Recovery and Debris Removal (Longmont)</th>
<th>9/17 9:18 a.m.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roll off dumpsters will be available in the impacted neighborhoods, except Royal Street Mobile Home Park. Roll offs will be delivered to the Royal Street Mobile home park area once the evacuation order has been lifted.</td>
<td></td>
</tr>
<tr>
<td>The roll off dumpsters are being filled quickly. Once full, the roll offs will be removed and then an empty will return.</td>
<td></td>
</tr>
<tr>
<td>Twenty-three (23) roll offs were filled yesterday and needed to be changed out. Additional roll offs will be delivered today. However, heavy traffic on I-25 and HWY 66 is currently delaying delivery.</td>
<td></td>
</tr>
<tr>
<td>This morning, roll offs are available on Missouri Ave., Delaware Ave., 1st near Bowen, Bernard Ct., Center Place, Champion Circle, and Twin Peaks Circle.</td>
<td></td>
</tr>
<tr>
<td>Later on today, Tuesday, September 17th, roll offs will also be delivered to the areas of Columbia Drive, Troxell Ave., Lefthand Drive, and Wade Rd.</td>
<td></td>
</tr>
<tr>
<td>Additionally, the City of Longmont has also started collecting hazardous waste, paint, electronics and appliances that cannot be placed in the roll off dumpsters. Trucks will be canvassing the affected neighborhoods to pick these item up. If you have these items please place them on the front lawn, not the streets.</td>
<td></td>
</tr>
</tbody>
</table>

9/16
Debris Placement & Disposal Guideline Following Longmont Flood

Debris from the flood will be removed by City of Longmont, providing residents follow the following instructions:

Roll-offs will be placed in the following six areas (see map):

- Area 1 – Valley and Golden Ponds Neighborhood
- Area 2 – Champion Greens and the Greens
- Area 3 – St Vrain Mobile Home Park
- Area 4 – Missouri Avenue
- Area 5 – Delaware Street between Main and South Pratt
<table>
<thead>
<tr>
<th>Road Closures</th>
<th></th>
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<tbody>
<tr>
<td><strong>9/17 8:45 a.m.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Boulder Canyon Drive</strong> is closed to ALL vehicular, cyclist and pedestrian traffic. CDOT has deemed the roadway and surrounding terrain extremely unstable and unsafe for non-authorized travel. Avoid the area to allow for emergency and personnel and recovery operations to quickly access the area. Your assistance with this is extremely appreciated.</td>
<td></td>
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<tr>
<td><strong>9/16 7:45 p.m.</strong></td>
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</tr>
<tr>
<td><strong>Boulder Canyon Drive (Highway 119) closed to vehicular, bicycle and pedestrian traffic from Boulder to Nederland due to unsafe conditions</strong></td>
<td></td>
</tr>
</tbody>
</table>

The State of Colorado Department of Transportation (CDOT) in coordination with Boulder County and the City of Boulder have closed Boulder Canyon Drive – CO Highway 119 – from the mouth of Boulder Canyon in the City of Boulder on the east to the Town of Nederland on the west until further notice. The closure applies to all vehicles,
cyclists and pedestrians.

CDOT engineers have determined that the roadway and surrounding canyon walls are unstable and unsafe. The Boulder County Sheriff’s Department is restricting traffic to emergency and other authorized personnel only. Unauthorized traffic found in the area could be subject to arrest and fines.

The land underneath the roadway and the surrounding hillsides has been deemed unsafe by state engineers and extremely dangerous. In addition to vehicles, hikers are cyclists are asked to avoid the area for their own safety, and to allow crews to focus on assessing and repairing the damages.

The Boulder County Sheriff’s office has a mandatory travel restriction in place and cyclists and pedestrians (hikers) should avoid moving through the foothills west of Boulder in order to access the mountains of Boulder County. Those roads have been deemed unsafe to non-authorized personnel. In addition, people on the roadways and trails prevent quick access for emergency and other vehicles/personnel need to help with search and rescue and recovery operation.

9/16 2:55 p.m. Updated Road Closure list

The list and map of Boulder County road closures are not all-inclusive and the accuracy of the information cannot be guaranteed. Due to rapidly changing weather conditions and unpredictable floodwaters, all road closures are subject to change at any time.

You can also check the interactive map at: http://maps.bouldercounty.org/iemcop/

- Hwy 7 at Mile Marker 24
- Co Rd. 7 from Middle Fork to Plateau
- 7th St and Pleasant
- 9th Street – Intersection at Balsam closed
- 36 Hwy at Neva – Neva to Lyons
- 36 Hwy from Lyons into Larimer County
- 39th from Ogallala to Plateau
- 39th from Neva to Nebo
- 41st and Oxford
- 47th Street between Independence and Woodbourne Hollow
- 47th Street between Independence and St. Johns Street
- 55th Street at Cypress Drive
<table>
<thead>
<tr>
<th>Road Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>57th at Indigo</td>
<td>to Jay</td>
</tr>
<tr>
<td>63rd</td>
<td>from Bluebird to Modina</td>
</tr>
<tr>
<td>63rd</td>
<td>from Jay to Valmont</td>
</tr>
<tr>
<td>Hwy 66 at N. 75th</td>
<td>to Lyons – Local traffic only</td>
</tr>
<tr>
<td>71st NB &amp; SB</td>
<td>from Lookout to Winchester Circle</td>
</tr>
<tr>
<td>Hwy 72</td>
<td>from Skyline to Blue Mountain</td>
</tr>
<tr>
<td>75th North of Nelson</td>
<td>at Coyote Trail</td>
</tr>
<tr>
<td>N. 75th</td>
<td>from St. Vrain/Arapahoe to Hygiene/Baseline</td>
</tr>
<tr>
<td>83rd at Yellowstone</td>
<td></td>
</tr>
<tr>
<td>83rd N. Countyline Rd</td>
<td>to Yellowstone Rd</td>
</tr>
<tr>
<td>N. 95</td>
<td>from Valmont to Lookout</td>
</tr>
<tr>
<td>N. 109th</td>
<td>from Lookout to Jasper</td>
</tr>
<tr>
<td>115th</td>
<td>from Kenosha to Jasper</td>
</tr>
<tr>
<td>119 Westbound</td>
<td>at Arapahoe</td>
</tr>
<tr>
<td>S. 120th</td>
<td>from Commerce to West S. Boulder</td>
</tr>
<tr>
<td>S. 120th</td>
<td>at Dillon</td>
</tr>
<tr>
<td>SH-157</td>
<td>from Hwy 36 to Pearl</td>
</tr>
<tr>
<td>Hwy 287</td>
<td>from Ken Pratt to Boston Ave.</td>
</tr>
<tr>
<td>444 James and Canyon</td>
<td></td>
</tr>
<tr>
<td>Airport from St. Vrain</td>
<td>to 9th Ave.</td>
</tr>
<tr>
<td>Arapahoe from 19th</td>
<td>to 20th</td>
</tr>
<tr>
<td>Baseline Eastbound at 55th</td>
<td></td>
</tr>
<tr>
<td>Baseline Westbound – from 500 block west</td>
<td></td>
</tr>
<tr>
<td>Baseline – Emergency Vehicles Only Grant Road (Chautauqua)</td>
<td>to the canyon</td>
</tr>
<tr>
<td>Boulder Canyon Drive</td>
<td>from Canyon Blvd. to Nederland</td>
</tr>
<tr>
<td>Bow Mountain</td>
<td>from Wagon Wheel to Pinebrook</td>
</tr>
<tr>
<td>Broadway – NB and SB at Linden</td>
<td></td>
</tr>
<tr>
<td>Coal Creek at Canyon Drive and Hwy 93</td>
<td></td>
</tr>
<tr>
<td>College NB</td>
<td>from 7th</td>
</tr>
<tr>
<td>E. Countyline Road</td>
<td>from Niwot to Hwy 52</td>
</tr>
<tr>
<td>County Road 82</td>
<td>from County Creek Rd/Big Owl Rd to County Line</td>
</tr>
<tr>
<td>Crane Hollow</td>
<td>from Hygiene to St. Vrain Rd</td>
</tr>
<tr>
<td>Cypress Drive at 55th</td>
<td>(bridge is out)</td>
</tr>
<tr>
<td>Empire Drive</td>
<td>at SH42</td>
</tr>
<tr>
<td>Even G Fine Foot Bridge Westbound –</td>
<td>Closed at bridge</td>
</tr>
<tr>
<td>Flagstaff – City limits to the end –</td>
<td>open to local traffic only</td>
</tr>
<tr>
<td>Foothills from Eldorado Springs Drive</td>
<td>to Greenbriar</td>
</tr>
<tr>
<td>Foothills and Crestview – Bridge Damaged/Out</td>
<td></td>
</tr>
<tr>
<td>Foothills from Lefthand Canyon</td>
<td>to Neva</td>
</tr>
<tr>
<td>Fourmile Canyon from Boulder Canyon</td>
<td>north to Poorman</td>
</tr>
<tr>
<td>Fourmile Canyon from Poorman to Logan Mill</td>
<td></td>
</tr>
<tr>
<td>Geer Canyon Road</td>
<td>from Lefthand Canyon to Heil Ranch</td>
</tr>
<tr>
<td>Gold Run – Gold Hill</td>
<td>to Summerville</td>
</tr>
</tbody>
</table>
- Golf Club and Pebble Beach
- Glacier View N. 71st to end of road
- Gross Dam Rd. –washed out between 1442 and 1642 addresses
- Horizon Ave. from Majestic to Panorama
- Hygiene from 75th to Crane Hollow
- Hygiene from 75th to Foothills Hwy
- Lee Hill – Westbound at Broadway to Lefthand
- Lefthand Canyon at Geer Canyon Dr
- Lefthand Canyon from Foothills Hwy to Peak to Peak
- Lefthand Canyon Rd at Lee Hill
- Linden Westbound at Wonderland
- Linden Broadway and west – open to emergency vehicles only
- Logan Mill at Fourmile to the end
- Lookout Rd. from 109th to 115th
- S. Main and County Line Rd Erie
- Millionaire Drive at Sugarloaf
- Neva at Hwy 36
- Parish Ranch Rd. – Whole area closed off
- Pennsylvania from Dean Place to 7th
- Sawmill from Lefthand to Gold Hill
- S. Boulder Rd. Closed Cherryvale to 55th
- Spring Valley – North of bike path
- Spring Valley at Linden
- Sunset St. from Boston to Donavan
- Sunshine Canyon – Local traffic only – Boulder to Gold Hill
- Table Mesa at East Bound Lehigh to Ithaca
- Table Mesa at Colby intersection
- Table Mesa at Yale – Gas line rupture
- Ute Hwy (Hwy 66) from 75th to McCall
- Ute Hwy (Hwy 66) intersection at 53rd
- Violet – Broadway to 19th
- Wagon Wheel Gap at Lee Hill to the end of the road

9/15 8:30 p.m.
Updated Road Closures

Lee Hill Drive remains closed at 5th Street. No unauthorized vehicles will be allowed to travel west into the foothills.

9/15 2:30 p.m.
Only route to or from Nederland is through Blackhawk/Central City

The only route to and from Nederland to the foothills
(Denver/Boulder) is Highway 119 through Blackhawk/Central City.

9/15 4:30 a.m. Updated Road Closure Information
All Boulder County residents are asked to take precautions when driving on area roads. Driving conditions are dangerous and roads are impassable in many areas.

<table>
<thead>
<tr>
<th>Road Closures (Longmont)</th>
<th>9/17 1:10 p.m.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The latest map indicating the most current road closures and areas of concern with the City of Longmont has just been updated on the LongmontOEM.com website.</td>
</tr>
<tr>
<td></td>
<td><strong>Road Closings now at:</strong></td>
</tr>
<tr>
<td></td>
<td>- Airport Road just South of Mountain View Avenue and North of 9th Avenue</td>
</tr>
<tr>
<td></td>
<td>- 9th Ave. just East of Wade Road and West of Fordham Street</td>
</tr>
<tr>
<td></td>
<td>- 119th Street closed South of Hwy 119 both north and southbound</td>
</tr>
<tr>
<td></td>
<td>- Sunset St. between Nelson and Donovan St.</td>
</tr>
<tr>
<td></td>
<td>- Boston Ave, between Hover and Sunset</td>
</tr>
<tr>
<td></td>
<td>- County Road 1 at the St. Vrain River</td>
</tr>
<tr>
<td></td>
<td>- Hayden Ct. from 9th Avenue South just before Dudley Lane</td>
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<tr>
<td></td>
<td>- 3rd Ave west of Hover</td>
</tr>
<tr>
<td></td>
<td>- Any road immediately parallel to the St. Vrain River</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Safe and Well Registry</th>
<th>9/16</th>
</tr>
</thead>
<tbody>
<tr>
<td>People impacted by the flooding can register on the Safe and Well website to let people know they are OK. Similarly, people can look up loved ones on the Safe and Well website to determine if someone is OK.</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.safeandwell.org">www.safeandwell.org</a></td>
<td></td>
</tr>
<tr>
<td>Lyons: Family and friends may call 303-776-2927 for information about how to reunite with people evacuated from Lyons.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sandbags</th>
<th>9/16</th>
</tr>
</thead>
<tbody>
<tr>
<td>No information is available at this time.</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>School and Building Closures</th>
<th>9/16 2 p.m.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Columbia Middle School</td>
<td>closed at 10:45am</td>
</tr>
<tr>
<td>School/Center</td>
<td>Status</td>
</tr>
<tr>
<td>--------------------------------------------------</td>
<td>---------------------------------------------</td>
</tr>
<tr>
<td>St. Vrain Valley Schools</td>
<td>Canceled Through September 18</td>
</tr>
<tr>
<td>Boulder County Head Start</td>
<td>Closed Monday and Tuesday</td>
</tr>
<tr>
<td>Boulder Valley Public Sch.</td>
<td>Closed 16th &amp; 17th, no activities</td>
</tr>
<tr>
<td>Iliff Head Start</td>
<td>Closed Tuesday</td>
</tr>
<tr>
<td>JOSHUA SCHOOL FOR AUTISM</td>
<td>Boulder Campus Closed 9/16 &amp; 9/17</td>
</tr>
<tr>
<td>Montessori School of Evergreen</td>
<td>Closed</td>
</tr>
<tr>
<td>Mountain Shadows Montessori</td>
<td>Closed</td>
</tr>
<tr>
<td>RE-1 Valley School District - Sterling</td>
<td>Closed</td>
</tr>
<tr>
<td>Sacred Heart of Jesus</td>
<td>Closed</td>
</tr>
<tr>
<td>St. Anthony Catholic School</td>
<td>Closed</td>
</tr>
<tr>
<td>The Tiny Tim Center</td>
<td>Closed Tuesday</td>
</tr>
<tr>
<td>Thompson School Dist. R2-J</td>
<td>Closed, activities/events canceled</td>
</tr>
</tbody>
</table>

St Vrain Valley Schools are closed through September 18.
9/15 1 p.m.
All City of Boulder recreation centers, senior centers and libraries are now closed.

All City of Boulder recreation and senior centers and city libraries have closed as of 1 p.m. on Sunday, Sept. 15. Decisions about Monday's city closures will be made later today and posted to all available channels.

### Unaccounted for Persons

9/16 9:45 p.m.
The following are numbers reported at 8:00 p.m. for the day's activities:

(Today's verified figures, not totals for the whole event)

- 1,111 personnel working this situation
- 183 currently unaccounted people
- 567 total people who were once "unaccounted for" have now been contacted.

9/16 10 a.m.

Finding the people who are unaccounted for is one of the highest priorities, and five teams of Boulder County Sheriff's Office detectives are dedicated full-time to this task. These teams are going out in the field, going door-to-door as the situation allows, and comparing the data with information from shelters, emergency response evacuations and other sources.
If someone who lives in a flood zone has self-evacuated to a safe location, they are asked to call in to the Public Call Center, to report that they are safe. That number is 303-413-7730. If you have reported someone as unaccounted for previously and then learned that they are safe, please also report that to the Public Call Center as well.

Family and friends may call 303-776-2927 for information about how to reunite with people evacuated from Lyons.

9-15-2013 Sheriff Joe Pelle statement about the list of unaccounted for people
As of 3 p.m. today, Boulder Sheriff Joe Pelle stated that records show that 326 people are currently unaccounted for related to the flooding, but that this number is fluctuating frequently.

At 9 a.m. today, there were 431 entries in the unaccounted for persons list, which included families, couples and individuals. That number was reduced to 212 entries by about 3 p.m., representing 326 individual people, by comparing evacuation and rescue information with shelter evacuee lists and other information sources.

Finding the people who are unaccounted for is one of the highest priorities, and five teams of Boulder County Sheriff’s Office detectives are dedicated full-time to this task. These teams are going out in the field, going door-to-door as the situation allows, and comparing the data with information from shelters, emergency response evacuations and other sources.

<table>
<thead>
<tr>
<th>Volunteers and Donations</th>
<th>9/16 1:27 p.m.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do Not Drop Off Donations at Evacuation Centers</td>
<td></td>
</tr>
<tr>
<td>Please do not drop off donations at Boulder County evacuation centers!</td>
<td></td>
</tr>
<tr>
<td>If you would like to donate or volunteer, visit <a href="http://www.helpcoloradonow.com">www.helpcoloradonow.com</a> or dial 2-1-1 for additional information. We understand that many people want to help in times of great need. The biggest help we can get is for people to remain calm and stay home so our first responders can get into the community and help get things understood and under control. After the situation has calmed, volunteer organizations will begin to coordinate the cleanup effort and donation centers will be established. Thank you for your patience and understanding.</td>
<td></td>
</tr>
</tbody>
</table>

| 9/15 11:30 a.m. |
| Volunteers and Donations - Please wait until storm/flood threat has fully cleared. Please do not go to evacuation centers. We understand that many people want to help in times of great need. The biggest help we can get is for people to remain calm and stay home so our first responders can get into |
the community and help get things understood and under control. After the situation has calmed, volunteer organizations will begin to coordinate the cleanup effort and donation centers will be established. Thank you for your patience and understanding.

Those interested in volunteering are encouraged to register at helpcoloradonow.com to create a profile for disaster agencies to use for information when volunteers are needed.

As the needs arise, responding agencies can pull information from the website and get in contact with individuals directly.

For the residents who have already sent an email to the County’s bffvolunteer@elpaosco.com to register as a volunteer, their information will be given to HELPCOLORADONOW.COM.


HEALTH CONCERNS

Mental Health during a Disaster
Crisis counselors may provide outreach and education services about coping with the emotional difficulties in the aftermath of emergencies.

Symptoms include anger, fatigue, loss of appetite, sleeplessness, nightmares, depression, inability to concentrate, hyperactivity and/or increased alcohol or drug use.

Stress may manifest in a different way for everyone and may appear weeks or months after a traumatic event. If you or someone you know is experiencing distress or feeling or feeling overwhelmed by painful emotions related to recent events, call Boulder County Mental Health, (303) 684-0555, www.mhpcolorado.org, or the Colorado toll-free Mental Health helpline: 1-800-201-5264 where experienced crisis counselors can be reached. A TDD line is available at (303) 432-5049. Translation services are available.

STAY OUT OF FLOOD WATERS

Drowning
Flood water poses drowning risks for everyone, regardless of their ability to swim. Swiftly moving shallow water can be deadly, and even shallow standing water can be dangerous for small children.
Vehicles do not provide adequate protection from flood waters. They can be swept away or may stall in moving water. Do not drive into water at any time; you do not know how deep it is and/or if the road below has been washed out. The Centers for Disease Control report that over half of all flood-related drowning’s occur when a vehicle is driven into hazardous flood water.

**Trench (Immersion) Foot**

Trench foot, also known as immersion foot, occurs when the feet are wet for long periods of time. It can be quite painful, but it can be prevented and treated.

**Symptoms:**
- tingling and/or itching sensation
- pain
- cold and blotchy skin
- swelling
- pricky or heavy feet
- numbness
- food may be red, dry and painful after it becomes warm
- blisters may form, followed by skin and tissue dying and falling off
- untreated trench foot can involve toes, heel, or entire foot.

**How is trench foot prevented and treated?**

When possible, air-dry and elevate your feet, and exchange wet shoes and socks for dry ones to help prevent the development of trench foot. Take the following steps:

- Thoroughly clean and dry feet
- put on clean, dry socks daily
- treat the affected part by applying warm packs/soak in warm water for 5 minutes
- when sleeping or resting, do not wear socks

Obtain medical assistance as soon as possible. If you have a foot wound, your foot may be more prone to infection. Check your feet at least once a day for infections or worsening of symptoms.

**Hypothermia**

Hypothermia occurs when the body loses more heat than it can produce, resulting in a dangerously low body temperature. Hypothermia most often occurs because of exposure to cold weather or immersion in a cold body of water.

**Symptoms:**
- constant shivering
- lack of coordination
- slurred speech
- confusion
- apathy
- fatigue

Symptoms in infants: bright red, cold skin and very low energy.

**A temperature of 95°F or less is a life threatening emergency, dial 9-1-1.**

The person suffering from these symptoms should be moved to a warm, dry area; wet clothing should be removed and warm and dry clothing and blankets should be used to re-warm the individual.
**Diarrheal Diseases**
Eating or drinking anything contaminated by flood water can cause diarrheal disease. To protect yourself and your family review the Food Safety and Water Treatment section of this guide. Also, practice good hygiene (hand washing) after contact with flood waters, do not allow children to play in flood areas and with toys that have not yet been disinfected, always wash hands before meals.

**Wound Care and Tetanus Vaccinations**
The risk for injury after a disaster is high, especially during the clean-up of debris. Proper care of wounds is important to avoid infection and other complications. Tetanus, a disease caused by bacteria that affects the body’s nerves and muscles, is also a concern for persons with both open and closed wounds. Please review the following information regarding wound care and tetanus vaccinations. Do not hesitate to dial 9-1-1 in a life threatening emergency.

**Care for Minor Wounds**
- Wash your hands thoroughly with soap and clean water.
- Avoid touching the wound with your fingers while treating it.
- Remove obstructive jewelry and clothing from the injured area.
- Apply direct pressure to any bleeding wound to control bleeding.
- Clean the wound after bleeding has stopped:
  - Examine wounds for dirt and foreign objects.
  - Gently flood the wound with clean water, and then gently clean around the wound with soap and water.
  - Pat the wound dry and apply an adhesive bandage or dry clean cloth.
  - Provide pain relievers, if possible.

**Other Considerations:**
- Wounds in contact with soil and sand can become infected.
- Puncture wounds can carry bits of clothing and dirt into wounds and result in infection.
- Crush injuries are more likely to become infected than wounds from cuts.

**Wound Care: Seek medical attention as soon as possible if:**
- There is a foreign object embedded in the wound.
- The wound is at special risk of infection (such as a dog bite or a puncture by a dirty object).
- A previous wound shows signs of becoming infected (e.g. increased pain, heat, swelling, redness, draining, or fever).
Tetanus Vaccinations

Tetanus vaccinations are recommended for all residents returning to the disaster area who have not had a documented dose within the past ten years. If you receive a puncture wound or a wound contaminated with feces, soil, or saliva, a health care professional should determine if a tetanus booster is necessary, based on individual records. Patients without a clear history of receiving at least three tetanus vaccinations and who have a wound should get the tetanus immune globulin (TIG) as well as the tetanus vaccination. Please speak with your personal physician or contact Boulder County Health Department at 303-441-1100.

INSURANCE

Many homeowners mistakenly believe their homeowner’s insurance policy covers flood damage. It doesn’t. Flood insurance is available to homeowners, renters, and businesses whose communities participate in the federal government’s National Flood Insurance Program (NFIP). Flood insurance can be purchased through any licensed property/casualty insurance professional who is writing flood insurance under arrangements with the Federal Insurance Administration.

Can I buy flood insurance immediately before or during a flood?

You can purchase Flood insurance at any time. However, there is a 30-day waiting period after you’ve applied and paid the premium before the policy is effective, with the following exceptions:

1. If the initial purchase of flood insurance is in connection with the making, increasing, extending or renewing of a loan, there is no waiting period. The coverage becomes effective at the time of the loan, provided application and payment of premium is made at or prior to loan closing.
2. If the initial purchase of flood insurance is made during the 13-month period following the effective date of a revised flood map for a community, there is a one-day waiting period. This only applies where the Flood Insurance Rate Map (FIRM) is revised to show the building to be in a SFHA when it had not been in a SFHA.

The policy does not cover a "loss in progress," defined by the NFIP as a loss occurring as a 12:01 a.m. on the first day of the policy term. In addition, you cannot increase the amount of insurance coverage you have during a loss in progress.

If you have flood insurance, it is important to being the flood insurance claims process as soon as possible. The sooner your claim is filed, the sooner you will receive your check to begin rebuilding.

- Call your agent or insurance company. Have the following information with you when you place your call: (1) the name of your insurance company; (2) your policy number; and (3) a telephone number/e-mail address where you can be reached.
• When you file your claim, ask for an approximate time frame during which an adjuster can be expected to visit your home so you can plan accordingly.

**Flood insurance building and contents coverage does NOT cover the following:**

- Damage caused by moisture, mildew or mold that could have been avoided by the property owner
- Currency, precious metals and valuable papers such as stock certificates
- Property and belongings outside of a building such as trees, plants, wells, septic systems, walks, decks, patios, fences, seawalls, hot tubs and swimming pools
- Living expenses such a temporary housing
- Basement improvements like finished walls, floors or ceilings, or personal belongings that may be kept in a basement, such as furniture and other contents (most policies cover structural elements, essential equipment and other basic items normally located in a basement)
- There are also some exceptions for coverage in areas below the lowest elevated floor of your home
- Enclosed areas under the first floor used for storage; the contents will not be covered by flood insurance

**Once You Have Reported Your Loss:**

- An adjuster will work with you to calculate damage value and prepare a repair estimate.
- Please keep your agent advised if your contact information changes. If you are still in a shelter or cannot be easily reached, please provide the name of a designated relative or point-of-contact person who can reach you.

**Before the Adjuster Arrives:**

- Local officials may require the disposal of damaged items. If you dispose of items, please keep a swatch or other sample of the damaged items for the adjuster.
- Separate damaged items from undamaged items. If necessary, place items outside the home.
- Take photographs. Take photos of any water in the house and damaged personal property as evidence for the adjuster to use to prepare your repair estimate.
- Make a list of damaged or lost items and include their age and value where possible. If possible, have receipts for those items available for the adjuster.
- If you have damage estimates prepared by a contractor(s), provide them to the adjuster since they will be considered in the preparation of your repair estimate.
- Call your insurance company if an adjuster hasn’t been assigned to you within several days.

*Adapted from the Rocky Mountain Insurance Information Association*

**Renter’s Insurance and Rights**

Renters/tenants are not responsible for the building in which they live; the landlord’s insurance policy should cover damages to the building. Tenants ARE responsible for their own belongings.
and liability. If you rent and your personal property was damaged or lost because of the flood and you have a renter’s policy through the National Flood Insurance Program, contact them as soon as possible. If you do not have flood insurance, your basic renter’s insurance policy may not cover your loses. Please contact your insurance agency.

Further information on Renter’s Insurance can be found here
http://www.rmiia.org/Homeowners/Walking_Through_Your_Policy/Renters_QA.asp

If a natural disaster damages or destroys a housing unit to the point of unsafe or uninhabitable living conditions (there are specific guidelines) this may violate the Warranty of Habitability Act. In this case, the landlord or the tenant may rescind the lease as long as the proper notice is given. Landlord-tenant laws vary from state to state and even county to county, please seek legal counsel for specifics (reasonable notice, health/safety repairs vs. uninhabitable living, security deposit, etc.). Information on rent abatement and/or security deposits should be disclosed in the lease.

Auto Insurance
If your vehicle has been damaged by the flood, contact your insurance agent. Do not attempt to dispose of your vehicle at the landfill; it will not be accepted

What to Check if Your Car is Flooded:
- Check your oil indicator. A ready of an oil level that’s too high may tell you there’s water in the engine. Do not start or run your car-if could cause severe damage.
- Measure the depth of water that submerged your care. It is possible water did not enter any parts that are susceptible to damage.
- Determine how long your car was submerged. The shorter the time, the more salvageable parts may be.
- Fresh water causes less damage to your car than salt water.
- Warmer temperatures may speed up corrosion, check local weather reports.

Adapted from the Rocky Mountain Insurance Information Association
Further information on Auto Claims can be found through the Rocky Mountain Information Insurance Association:
http://www.rmiia.org/auto/steering_through_your_auto_policy/Filing_an_Auto_Claim.asp

*Disasters often attract scam artists and those affected by the flood should be vigilant in protecting their personal assets. The best way to verify authorized insurance agent is to contact the Colorado Division of Insurance. Go to http://www.dora.state.co.us/insurance/consumer/ConsumerMainPage.htm and click on “Find a Licensed Company or Producer” (agent). Consumers can also call the Division of Insurance at 303-894-7490. Consumers should know that inspectors that come to your residence will never
solicit for personal information such as social security and bank account numbers. Also, under no circumstances are insurance agents (and FEMA or SBA representatives) allowed to accept money- if you are solicited for an application fee or a fee to be put on a list to have your home repaired be cautious of this potential scam. *

LONGER TERM ASSISTANCE AND INFORMATION

Boulder County Department of Human Services
The Department of Human Services may provide services to assist individuals and families in achieving self-sufficiency and social well-being including financial assistance for shelter, food, and medical care.

Employment Assistance
If you lost your job as a direct result of the fire, you may qualify for unemployment benefits. Please visit the Colorado Department of Labor and Employment for information regarding these benefits: http://www.colorado.gov/cs/Satellite/CDLE-UnempBenefits/CDLE/1248095315478

Colorado Workforce Centers provide a variety of free services to assist job seekers. These include job listings, computer & internet access, career counseling and training for job seekers. Please contact the Boulder County Workforce Center at 303-301-2900.

Housing
The Department of Housing and Urban Development may provide funds to help repair homes. If granted, the 203K Rehabilitation Home Mortgage Insurance may be used to rehabilitate or improve an existing home. Please visit the following website for further information:
http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/hudclips/handbooks/hsg/h/4240.4

Change of Address
A change of address form is available online at http://www.usps.com/ or at any U.S. Postal Service location. If you change residence make sure that your address is current and all of the insurance agents that you have been working with are aware of your new address.

FINANCIAL SERVICES AND CONSUMER ADVICE

Among many other stressors, disasters take a financial toll. Please review this link leading to the Disaster Recover: A Guide to Financial Issues to help you regain a sense of financial balance following a disaster, including suggestions on steps to take immediately, what to do in the initial
weeks and months, and then how to begin planning again for the future.
http://www.redcross.org/preparedness/FinRecovery/

**Social Security Payments**
Anyone receiving Social Security payments that have been interrupted can go to any Social Security office to get an emergency payment. For information about changing mailing addresses, obtaining a new card, direct deposit, or locating the nearest Social Security office, call 1-800-772-1213 (TTY 1-800-325-0778) from 7 a.m. – 7 p.m. / Monday through Friday or go online at http://www.socialsecurity.gov.

**Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI)**
Those who already receive SSI and SSDI should contact the Social Security Administration directly at 1-800-772-1213 to learn how checks may be reissued, cards replaced or to report a change in address.

If you believe you have been a victim of fraud, or if you want to find out how to avoid fraud when making purchases and paying for services, contact the Colorado Consumer Protection Division by telephone at 800-222-4444 or visit the website http://www.coloradoattorneygeneral.gov/departments/consumer_protection

**Other Resources Include:**

<table>
<thead>
<tr>
<th>Better Business Bureau</th>
<th>Consumer Credit Counseling Service</th>
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</thead>
<tbody>
<tr>
<td>1-800-564-0371</td>
<td>call 2-1-1 for the nearest location</td>
</tr>
<tr>
<td><a href="http://wynco.bbb.org/">http://wynco.bbb.org/</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Insurance Information</th>
<th>Insurance Complaints and Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Flood Insurance Program</td>
<td>Colorado Division of Banking and Insurance</td>
</tr>
<tr>
<td>(Customer Service)</td>
<td>Consumer Information 1-303-894-7490</td>
</tr>
<tr>
<td>(Existing Policies)</td>
<td>Toll Free Outside of Denver 1-800-930-3745</td>
</tr>
<tr>
<td>1-800-427-4661</td>
<td>Complaints 1-303-894-7499</td>
</tr>
<tr>
<td>1-800-638-6620</td>
<td></td>
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<tr>
<th>Veterans Benefits</th>
<th>National Insurance Crime Bureau</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. Department of Veteran Affairs</td>
<td>1-800-835-6422</td>
</tr>
<tr>
<td>1-800-827-1000</td>
<td></td>
</tr>
<tr>
<td>TTY 1-800-829-4833</td>
<td></td>
</tr>
<tr>
<td>Or online at <a href="http://www.va.gov">www.va.gov</a></td>
<td><a href="https://www.nicb.org/">https://www.nicb.org/</a></td>
</tr>
</tbody>
</table>
LEGAL SERVICES
Below are local resources available to those who need legal counsel and services due to the disaster. If needed, please seek legal resources regarding housing, family, consumer, public entitlements, education, employment, and health care access.

| Colorado Legal Services | [http://coloradolegalservices.org/co/homepage.html](http://coloradolegalservices.org/co/homepage.html) 303-837-1321 | Civil legal services for low-income individuals and families. |

DOCUMENT REPLACEMENT

**Colorado Official Birth, Death, Marriage, and Divorce Records**
The Colorado Department of Public Health Environment, Certificates and Vital Records can help replace birth, death, marriage and divorce records. For more information call 303-692-2200 or visit [http://www.cdphe.state.co/us/certs/index.html](http://www.cdphe.state.co/us/certs/index.html).

**Colorado Driver’s License of Identification Cards**
The Colorado Department of Revenue, Division of Motor Vehicles can help replace identification documents. Please visit [http://www.colorado.gov/revenue/dmv](http://www.colorado.gov/revenue/dmv) to download required forms or find your local Department of Revenue.

**Replacement Social Security Cards**
If your Social Security card was destroyed in the flood, it is important to replace the card because you will need to show the card to get a job, collect Social Security benefits and receive some other government services. Please visit [http://www.ssa.gov/ssnumber/](http://www.ssa.gov/ssnumber/) to apply for a new card.

**Preserving Wet Documents**
To preserve family treasures, review this informational link at the National Archives [www.archives.gov/preservation/disaster-response/guidelines.html](http://www.archives.gov/preservation/disaster-response/guidelines.html)

RETURNING HOME

Do not return to your home until it is declared safe to do so by local authorities. Injury is very common after a disaster when returning home because of debris, sharp objects, and unstable structures. Protect yourself by wearing eye protection, a mask, sturdy boots, longs sleeves, long pants and gloves when returning home and cleaning up.
Masks: the Center for Disease Control recommends that a well-fitted, NIOSH-certified air-purifying respirator (such as an N-95 or more protective respirator) be used to reduce the potential health impacts of dust. If this type of respirator cannot be obtained, then at a minimum it is recommended that a face mask, sprayed with a fine mist of water be used to reduce exposure.

Be aware that your house may be contaminated with mold or sewage, which can cause health risks for your family. If the house has been closed up for several days, enter briefly to open doors and windows to let the house air out for a while (at least 30 minutes) before you stay for any length of time.

Pets
If animals are lost during the disaster please contact local veterinarians, humane societies, pet shelters, and other facilities that might house animals. Be prepared to identify and document ownership when claiming lost livestock. The United States Department of Agriculture Missing Pet Network website at www.missingpet.net may be of assistance.

Handle pets carefully and calmly as animals can become upset and react in unusual ways after a disaster. When you are allowed to return home, animals may become disoriented because of altered familiar scents and landmarks caused by the fire. If possible, leave your pet with a friend or family member, veterinarian, or a boarding facility while you clean and restore your home. Animals are naturally inquisitive and there are many dangers present in a post disaster area (sharp objects, downed electric lines, wild animals, disorientation leading to pet becoming lost, etc.).

When Returning Home
- Use caution and good judgment when re-entering the disaster area and your home. Never assume that the area is safe.
- Avoid damaged power poles or lines and down wires. Immediately report electrical damage.
- Inspect home for structural damage including roof, foundation and chimney cracks. If the building looks like it may collapse, leave immediately.
- If you smell gas or hear a blowing or hissing noise, open a window and quickly leave the building. Turn off the gas at the outside main valve if you can and call the gas company from a neighbor’s home. If you turn off the gas for any reason, a professional must turn it back on.
• Do not approach wild animals that take refuge in your home. Wild animals often seek refuge from floodwaters on upper levels of homes and have been known to remain after water recedes. Call your local animal control office in Boulder (303) 413-7730 to handle the situation. In Longmont: (303) 651-8500

Water and Water Systems after a Flood
Your well or septic system could be adversely affected by the flood, power outages, equipment failure from flood damage, or contamination of water supplies. Be prepared, and have plenty of bottled water available for drinking and cooking when you return home.

Wells
Drilled, driven or bored wells are best disinfected by a well or pump contractor, because it is difficult for the private owner to thoroughly disinfect these wells. If you suspect that your well may be contaminated, contact your local or state health department or agriculture extension agent for specific advice on disinfecting your well.

Septic Systems
• Do not drink well water until it is tested. Contact your local health department.
• Do not use the sewage system until water in the soil absorption field is lower than the water level around the house.
• Have your septic tank professionally inspected and serviced if you suspect damage. Signs of damage include settling or an inability to accept water. Most septic tanks are not damaged by flooding since they are below ground and completely covered. However, septic tanks and pump chambers can fill with silt and debris, and must be professionally cleaned. If the soil absorption field is clogged with silt, a new system may have to be installed.
• Only trained specialists should clean or repair septic tanks because tanks may contain dangerous gases. Contact your health department for a list of septic system contractors who work in your area.
• If sewage has backed up into the basement, clean the area and disinfect the floor. Use a chlorine solution of a half cup of chlorine bleach to each gallon of water to disinfect the area thoroughly.
• Pump the septic system as soon as possible after the flood. Be sure to pump both the tank and lift station. This will remove silt and debris that may have washed into the system. Do not pump the tank during flooded or saturated drainfield conditions. At best, pumping the tank is only a temporary solution. Under worst conditions, pumping it out could cause the tank to try to float out of the ground and may damage the inlet and outlet pipes.
• Do not compact the soil over the soil absorption field by driving or operating equipment in the area. Saturated soil is especially susceptible to compaction, which can reduce the soil absorption field’s ability to treat wastewater and lead to system failure.
• Examine all electrical connections for damage before restoring electricity.
• Be sure the septic tank's manhole cover is secure and that inspection ports have not been blocked or damaged.
• Check the vegetation over your septic tank and soil absorption field. Repair erosion damage and sod or reseed areas as necessary to provide turf grass cover.

**Drinking Water Treatment in Emergencies**

Water supplies that are normally safe to drink and utilize for cooking and hygiene purposes may be adversely affected because of this disaster. If there is a water supply system disruption or loss of pressure because of line breaks, repairs, or power outages your water may need to be treated. If a safe supply of water is not available, it should be treated before being used for drinking, cooking, or brushing teeth.

Local or State Departments of Health will notify you that water should be boiled or treated before drinking; listen to your local radio and TV stations for a “boil water advisory”.

The following treatments only work in situations where the water is unsafe because of the presence of bacteria. If the water is unsafe because of chemicals, oils, poisonous substances, sewage, etc., do not use the water for drinking. If the water is cloudy, it should be filtered before treating. Filters designed for use when camping, coffee filters, towels (paper or cotton), cheesecloth, or a cotton plug in a funnel are effective ways to filter cloudy water.

**Boiling (Boiling is the preferred method if available)**

- Boiling is the best way to purify water that is unsafe because of the presence of protozoan parasites or bacteria. Boiling should not be used when toxic metals, chemicals (pesticides, solvents, etc.), or nitrates have contaminated the water.
- Place the water in a clean metal or glass container and bring to a full boil. Continue boiling for at least one full minute.

**Liquid Chlorine Bleach**

- If boiling is not possible, water can be made safe for drinking by treating with liquid household chlorine bleach, such as Clorox, Purex, etc. Household bleach is typically between 5% and 6% chlorine. Do not use bleaches that contain perfumes, dyes, or other additives. Be sure to read the label.
- Place the water (filtered if necessary) in a clean container. Add the amount of bleach according to the table. Mix thoroughly and allow it to stand for at least 30 minutes before using (60 minutes if the water is cloudy or very cold).
- Purifying tablets or chemicals designed for use when camping or backpacking can also be an effective way to treat water. Always follow the directions on the package.

<table>
<thead>
<tr>
<th>Volume of Water To Be Treated</th>
<th>Treating Clear Water Bleach Solution to Add</th>
<th>Treating Cloud, Very Cold or Surface Water Bleach Solution to Add</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

**Treating Water with a 5-6% Liquid Chlorine Bleach Solution**

(Allow treated CLEAR water to stand 30 minutes; treated CLOUDY water should stand for 60 minutes)
Storing Treated Water

- Use proper storage containers. Store the water in containers that are made for water storage, or glass and plastic jugs previously used for juice, milk, pop, or bottled water.
- Clean containers thoroughly before using and make sure that the container has a tight fitting cap. Never use containers that were previously used for pesticides, chemicals, solvents, anti-freeze, oils, etc.
- Store in a cool place.

Adapted from the Colorado Department of Public Health and Environment [http://www.cdphe.state.co.us/](http://www.cdphe.state.co.us/)

**CLEAN UP**

Clean-up Tips

- Keep children and pets out of the affected area until cleanup has been completed.
- Remove and discard items that cannot be washed and disinfected (such as, mattresses, carpeting, carpet padding, rugs, upholstered furniture, cosmetics, stuffed animals, baby toys, pillows, foam-rubber items, books, wall coverings, and most paper products).
- Remove and discard drywall and insulation that has been contaminated with sewage or flood waters.
- Thoroughly clean all hard surfaces (such as flooring, concrete, molding, wood and metal furniture, countertops, appliances, sinks, and other plumbing fixtures) with hot water and laundry or dish detergent.
- Help the drying process by using fans, air conditioning units, and dehumidifiers.
- After completing the cleanup, wash your hands with soap and warm water that has been treated.
- Wash all clothes worn during the cleanup in hot water and detergent. These clothes should be washed separately from uncontaminated clothes and linens.
- Wash clothes contaminated with flood or sewage water in hot water and detergent. It is recommended that a Laundromat be used for washing large quantities of clothes and linens until your onsite waste-water system has been professionally inspected and serviced.
- Seek immediate medical attention if you become injured or ill.

**Asbestos**
Asbestos is a naturally occurring mineral that has been added into thousands of various types of building materials to add fire resistance, strength, and durability. Asbestos-containing materials may be part of your building—especially if it was constructed before the 1970’s. A number of local, state, and federal regulations cover the handling and disposal of debris potentially contaminated with asbestos. Please contact the Boulder County Department of Health and Environment at 303-441-1100 for further information on handling asbestos and debris.

**Household Chemical Disposal**
Household cleaners, fertilizers and pesticides may have spilled or the containers may have become compromised due to the flood. Keep children and pets away from leaking or spilled chemicals and call Poison Control Center (1-800-222-1222) or Emergency Medical Services (dial 9-1-1) if anyone ingests chemicals. Clean up any chemical spill immediately with rags that you don’t mind throwing away. Allow the fumes in the rag to evaporate outdoors, then dispose of the rags by wrapping them in a newspaper and placing them in a sealed plastic bag in your trash can. Do not put household chemicals in the trash or bury, burn, or pour chemicals down drains, storm sewers or toilets. Take household hazardous waste to a local collection program. Also, do not combine chemicals or smoke while using or cleaning chemicals as this may produce dangerous reactions.

**Drying Out Your Home and Mold Concerns**
Water damage to your home from floods may increase the likelihood of mold contamination. To prevent mold growth, dry out your home as soon as possible (ideally within 24-48 hours). If mold has already started to develop it will often appear as spots, it may present in different colors and may smell musty. Mold may present certain health risks. Mold sampling is not important because no matter what type of mold is present, it should be removed. Health complications related to mold include nasal stuffiness, throat irritation, cough or wheezing, eye irritation, and in some cases skin irritation. Individuals with mold allergies may have more severe reactions. Immuno-compromised individuals, as well as people with chronic lung illnesses may get serious lung infections if exposed to mold.

**To prevent mold growth dry out your home as soon as possible.**
- If weather permits, open doors and windows to create a draft.
- If your home has electricity and an electrician has determined it safe to turn on use fans and dehumidifiers to remove excess moisture by blowing the air outwards rather than inwards.
- Remove standing water with a “wet-dry” shop vacuum, an electric powered water transfer pump, or sump pump. Be sure to wear rubber boots if operating equipment in wet areas. A portable generator to power equipment to remove standing water may be utilized, however, be aware that improper use may lead to dangerously high levels of carbon monoxide and can cause carbon monoxide poisoning.
Before turning on home heating, ventilating and air-conditioning systems have them check and cleaned by a service professional if mold is a concern

Properly remove mold and sanitize the area to help prevent future mold growth.
- *Never mix bleach and ammonia* the mixture creates a toxic gas that can kill you.
- If the area of mold growth is greater than 10 sq. feet it is recommended to consult a professional
- Wear rubber boots, rubber gloves, goggles and an N-95 mask. Work in a well ventilated area.
- Do not paint or caulk moldy surfaces. Clean up mold and dry the surface before painting.
- To prevent and remove mold that has already begun to grow, clean area first with hot water and soap to remove mold. Scrub rough surfaces with a stiff brush. Disinfect with a 10% bleach solution (1 cup bleach to 1 gallon of water), by applying a thin coat of bleach solution to the entire area. Use a sprayer or a sponge to apply the solution liberally, but avoid excessive amounts of runoff or standing pools. Thoroughly dry.

Visit [http://www.epa.gov/mold/moldguide.html](http://www.epa.gov/mold/moldguide.html) for more information on mold growth and clean up.

For local assistance contact your local or county Department of Health, or your local housing, or Environmental Health Agency.

**Carbon Monoxide Poisoning**
Carbon monoxide (CO) is an odorless, colorless gas that can cause sudden illness and death if inhaled. When power outages occur during emergencies, the use of generators, grills, camp stoves, or other gasoline, propane, natural gas, or charcoal burning devices should never be used inside a home, basement, garage, or camper, or even outside near an open window.

Symptoms: Most common symptoms of CO poisoning are headache, dizziness, weakness, nausea, vomiting, chest pain and confusion. Exposure to CO can cause loss of consciousness and death.

Carbon Monoxide detectors should be check twice a year, at the same time batteries are checked. If conditions at home are too hot or too cold, seek shelter with friends or at a community shelter.
Food Safety after a Flood
Flood waters are most likely contaminated with many substances including human and animal waste. This contamination can lead to illnesses with symptoms including nausea, vomiting, abdominal cramps and diarrhea. Please review the following information on food safety to reduce chance of illness and please contact your physician if you or someone in your household has come into contact with polluted waters and is exhibiting these symptoms. **Discard all food that may have come into contact with flood waters.** Please dispose contaminated food at a local collection.

Canned and Glass Packaged Foods
- Place cans and glass containers in separate piles to facilitate identification after labels are removed for cleaning and sterilizing.
- **Discard** all containers showing evidence of excessive rust, leaking, swelled ends or faulty closures; glass containers with porous screw top type closures of paper or fiber, (mayonnaise, mustard, pickles, drug bottles, baby food). Contents from glass containers having crimped caps (bottled beer, soda water) should not be consumed.
- Wash cans and glass containers (commercial vacuum type lids and two-piece Mason-Dome type) that can be used, with hot water and detergent and rinse in clear water. Then submerge containers with a chlorine solution. Use one (1) tablespoon of household bleach which is **UNSCENTED** and has 5% available chlorine, to each gallon of clear water) for at least one minute. Experience has shown the only flood damaged foods that are entirely safe for salvage are those in sealed metal cans, cleaned and sterilized as noted.

Sealed Foil or Cellophane and Paper Packaged Foods
- If submerged, **discard all**.
- Food products in these types of containers (candy, cereals, crackers, bread, chewing gum, shelled nuts) stored above flood levels are often damaged by condensation and subsequent decomposition. Examine such containers for leaks or breaks and **discard any** that are damaged.
- If food in these containers is finely divided, (i.e., powdered or granulated) but now is found to be caked or not free flowing, **discard**.
- If foil packages are sound, discard those which show stain on inner paper wrapper.
- If unbroken and otherwise acceptable packages show evidence of **only** outer water contamination, they may be wiped dry and used.
- Cans with fitted lids, (non sealed type; cocoa, baking powder, condiments) should be opened and examined. **Do not** keep if there is evidence of moisture inside.

Unpackaged Foods
- Fruits, root and tuberous vegetables should be washed and immersed for at least one minute in chlorine solution, (one (1) tablespoonful of bleach which is **UNSCENTED** and has 5% available chlorine to each gallon of water). As added precaution, these foods should be peeled and if possible, cooked.
• Head and leafy vegetables should be discarded.
• All dried bulk foods, grains, beans, nuts, dried fruits, and dried milk and eggs should be discarded.
• All fresh or processed meat (except those in hermetically sealed cans) cheese, eggs, dairy and poultry products should be destroyed.
• All submerged drugs should be destroyed.

Frozen Foods
• If flood water has reached the inside of the refrigerator or freezer, throw away all foods not sealed in cans.
• Foods, not contaminated by flood water, may be salvaged and frozen if they have not reached a temperature above 45°F. Also, if foods that are only partially thawed and still retain ice crystals may be salvaged, however, refreezing of foods may result in some impairment of quality. Completely thawed foods including fruits, vegetables, meats and poultry, fish, shellfish, and cooked food should not be refrozen

Power Outages
The main concern with perishables stored in the refrigerator and freezer is the availability of electrical power. If a power outage has occurred, keep the refrigerator and freezer doors closed. Open the refrigerator as little as possible. Refrigerated items should be safe as long as the power is off no more than about 4 hours. A full freezer should keep foods safe for about two days; a half-full freezer, about one-day. If foods still contain ice crystals and/or if the freezer temperature is 41º F or lower and has been at that temperature no longer than one to two days, food that was safe when it was originally frozen should still be safe. These foods can be refrozen or cooked and eaten.

• Discard any perishable food that has been held at temperatures above 41º F for more than 2 hours, or any food that has an unusual odor, color or texture.
• Never taste food to determine its safety.
• If you have returned from being evacuated and are not sure if the power was shut off and then turned back on, check with your utility company.
• Check for suspicious signs in your refrigerator and freezer, such as the presence of liquid or refrozen meat juices, soft or melted and refrozen ice cream, or unusual odors.

Remember that food unfit for human consumption is also unfit for pets. If in doubt, throw it out!

De-Contaminating Of Kitchen Items and Appliances. Kitchen items (ceramic dishes, utensils, mugs, pots and pans, etc.) and appliances (refrigerator, freezers, etc.) that were exposed to flood waters can be decontaminated. Wooden cutting boards, plastic utensils, baby bottle nipples and pacifiers should also be discarded.

To decontaminate:
- Wash with detergent and hot water. Rinse surfaces with clear water.
- Disinfect with a chlorine solution of one (1) tablespoon of bleach which is UNSCENTED and has 5% available chlorine, rinse with clean water and allow to air dry.
- If an odor remains, try washing with: 1 teaspoon baking soda to each quart of warm water or 1 cup of vinegar or household ammonia to each gallon of water. This can be followed by use of commercial deodorizers. Charcoal (activated charcoal is best) will absorb odors in warm and/or cold freezers.

REPAIRS AND REBUILDING

| If you are planning to renovate, deconstruct, or demolish a structure damaged by the flood, you will need to obtain an inspection and any required permits |

First speak with flood insurance agents and adjustors to discuss your coverage. Replacement costs will frequently include rebuilding to current codes and regulations. Improved methods and materials have become standard practice with more attention to updated weatherization and energy requirements. Be careful to choose a licensed and experienced architect and/or contractor and be cautious of scam artists and fraud.

Verify licensure, file complaints and find other consumer information through the following:

<table>
<thead>
<tr>
<th>Better Business Bureau</th>
<th>1-800-564-0371</th>
<th><a href="http://wynco.bbb.org/">http://wynco.bbb.org/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Colorado Department of Regulatory Agencies</td>
<td>1-800-886-7675</td>
<td><a href="http://www.dora.state.co.us/index.html">http://www.dora.state.co.us/index.html</a></td>
</tr>
</tbody>
</table>

Colorado law requires at least three business days’ notice, prior to outdoor construction or digging. Whomever is excavating -property owners or contractors- must call the Utility Notification Center of Colorado (UNCC) by dialing 8-1-1 or 1-800-922-1987. UNCC will mark the site with paint, flags or stakes. Please respect the marks and dig with care, hand digging within two feet to buried piping and facilities. For additional information visit the UNCC website at http://www.uncc2.org/web/.

The American Red Cross has created this booklet with further information on how to recover from a flood http://www.redcross.org/www-files/Documents/pdf/Preparedness/file_cont333_lang0_150.pdf

UTILITY CONTACT INFORMATION

To report problems with utilities or when utilities need to be shut off or during reconstruction, please refer to the following numbers:
### Electrical Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Xcel Energy</td>
<td>1-800-895-4999</td>
<td><a href="http://www.xcelenergy.com">www.xcelenergy.com</a></td>
</tr>
<tr>
<td>Longmont Power and Communications</td>
<td>(303) 776-0011</td>
<td></td>
</tr>
</tbody>
</table>

### Natural Gas Services

<table>
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<tr>
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<td>1-800-895-4999</td>
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</table>

### Phone Service

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<tr>
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<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATT</td>
<td>1-800-288-2747</td>
<td><a href="http://www.att.com">www.att.com</a></td>
</tr>
<tr>
<td>Verizon</td>
<td>1-800-427-9977</td>
<td><a href="http://www.verizon.com">www.verizon.com</a></td>
</tr>
</tbody>
</table>

### Water Services